

**Jabra**<sup>®</sup>  
YOU'RE ON

# JABRA BIZ 2400 II



User Manual

[jabra.com/biz2400](http://jabra.com/biz2400)

A BRAND BY

**GN Netcom**

---

© 2014 GN Netcom A/S, GN Netcom US, Inc. All rights reserved. Jabra® is a registered trademark of GN Netcom A/S. All other trademarks included herein are the property of their respective owners. The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by GN Netcom A/S is under license.

---

Made in China

TYPE: BIZ2400

FCC ID: BCE-BIZ2400

IC: 2386C-BIZ2400



ICC-CRM-  
GN-BIZ2400



---

**Declaration of Conformity** can be found on  
[www.jabra.com/CP/US/declarations-of-conformity](http://www.jabra.com/CP/US/declarations-of-conformity)

1. WELCOME .....	4
2. JABRA BIZ 2400 II OVERVIEW .....	5
2.1 STEREO VERSION	
2.2 MONO VERSION	
2.3 INCLUDED ACCESSORIES	
2.4 OPTIONAL ACCESSORIES	
3. HOW TO WEAR.....	8
3.1 ADJUST THE HEADBAND	
3.2 ADJUST THE MICROPHONE	
3.3 CHANGE THE WEARING STYLE	
4. HOW TO CONNECT.....	11
4.1 CONNECT TO PC	
4.2 CONNECT TO MOBILE DEVICE (USING BLUETOOTH)	
5. HOW TO USE .....	13
5.1 EVERYDAY USE	
5.2 MULTIPLE CALL HANDLING	
6. SOFTWARE .....	16
6.1 JABRA DIRECT	
6.2 PROGRAMMABLE BUTTONS	
6.3 UPDATE HEADSET FIRMWARE	
7. SUPPORT .....	17
6.1 FAQ	
6.2 HOW TO CARE FOR YOUR HEADSET	
8. TECHNICAL SPECIFICATIONS .....	18

# 1. WELCOME

Thank you for using the Jabra Biz 2400 II. We hope you will enjoy it!

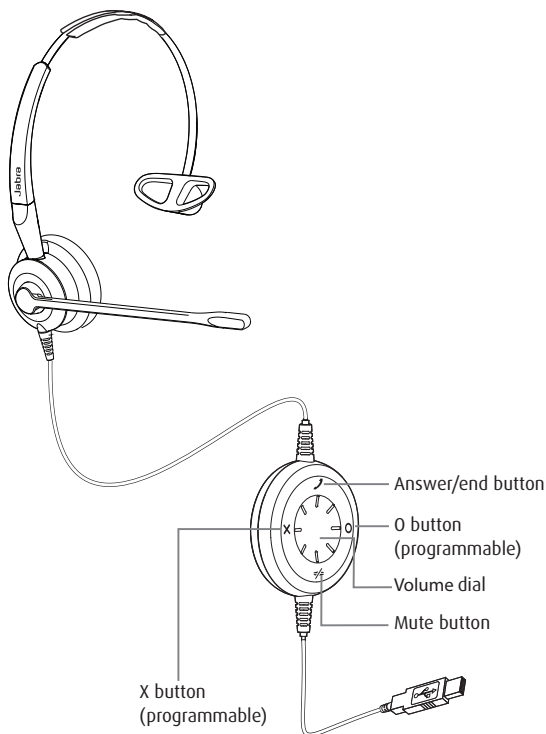
## **JABRA BIZ 2400 II FEATURES**

- Hi-Fi audio
- Noise canceling microphone
- Bendable 'Freespin' boom arm
- Safetone hearing protection
- Programmable buttons
- Connects to mobile devices using Bluetooth
- Voice prompts

# 2. JABRA BIZ 2400 II OVERVIEW

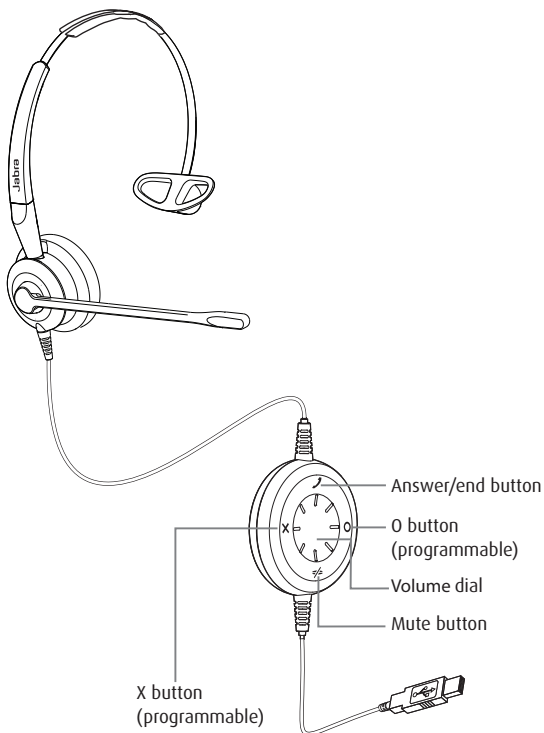
## 2.1 MONO VARIANT

---



## 2.2 STEREO VARIANT

---



## 2.3 INCLUDED ACCESSORIES

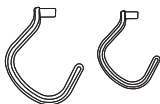
---



Neckband



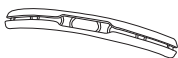
Headband



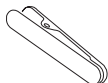
Earhooks  
(small & medium)



Leatherette ear  
cushion (medium)



Headband cushion



Clothing clip



Carry pouch

## 2.4 OPTIONAL ACCESSORIES

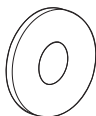
---



Eargels



Leatherette ear  
cushion (large)



Foam ear cushion (large)

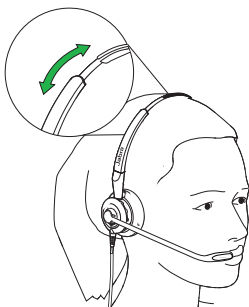
## 3. HOW TO WEAR



### 3.1 ADJUST THE HEADBAND

---

Adjust the headband to find the most comfortable fit.

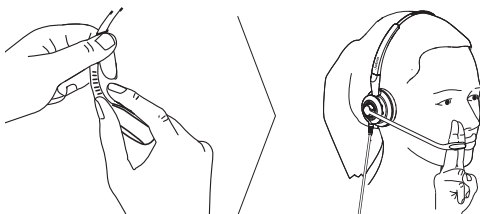




## 3.2 ADJUST THE MICROPHONE

---

It is recommended to position the microphone close to your mouth (approx. two fingers width).



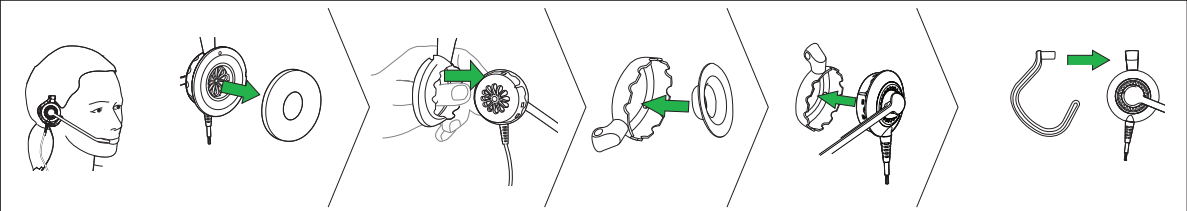
The microphone is bendable for personal preference.

### 3.3 CHANGE THE WEARING STYLE

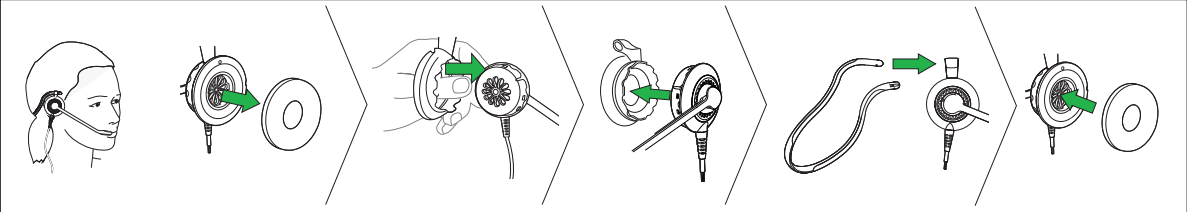
The headset can be worn in three different wearing styles: headband, earhook and neckband.



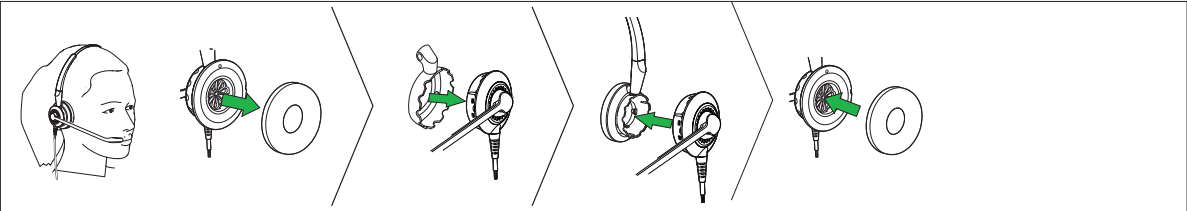
#### EARHOOK



#### NECKBAND



#### HEADBAND

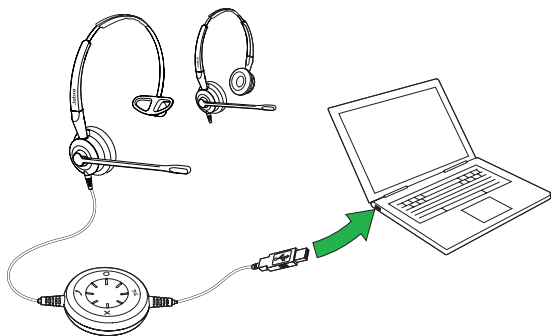


# 4. HOW TO CONNECT

## 4.1 CONNECT TO PC

---

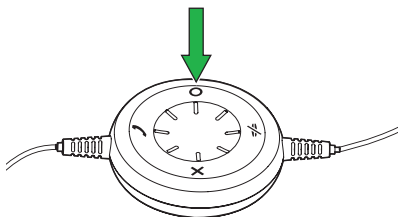
Simply plug the headset into any USB port on the PC.



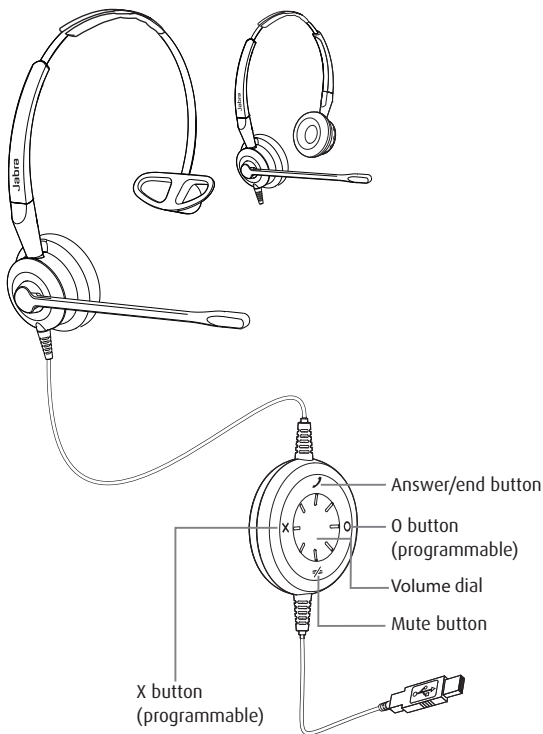
## 4.2 CONNECT TO MOBILE DEVICE (USING BLUETOOTH)

---

1. Plug the headset into any USB port on the PC.
2. Press and hold (5 secs) the **O** button on the controller until the lights turn blue. The headset will now be able to connect to a mobile device.
3. Go to the Bluetooth menu on your mobile device and select the headset from the list of available devices to connect with.







## 5. HOW TO USE



## 5.1 EVERYDAY USE

---

CALLS		
	Answer/end PC call	Tap the <b>Answer/end</b> button
	Reject PC call	Double-tap the <b>Answer/end</b> button
	Answer/end Bluetooth call	Tap the <b>O</b> button*
	Reject Bluetooth call	Double-tap the <b>O</b> button*
	Adjust speaker volume	Rotate the <b>Volume</b> dial
	Mute/unmute microphone	Tap the <b>Mute</b> button

\* the headset must be connected to your mobile device as instructed in the 'How to Connect' section 4.2.

## 5.2 MULTIPLE CALL HANDLING

---

The headset can accept and handle multiple calls at the same time.

### MULTIPLE CALLS



---

End current call and answer incoming call

Tap the **Answer/end** button

---

Switch between held call and active call

Press and hold (2 secs) the **Answer/end** button

---

Put current call on hold and answer incoming call

Press and hold (2 secs) the **Answer/end** button

---

Reject incoming call, when on a call

Double-tap the **Answer/end** button

---

# 6. SOFTWARE

## 6.1 JABRA DIRECT

---

Jabra Direct is software designed to support, personalize, manage and enable optimal functionality for all Jabra devices. You can update firmware, change headset preferences and more.

**Download the latest version - [jabra.com/direct](https://jabra.com/direct)**

## 6.2 PROGRAMMABLE BUTTONS

---

The headset buttons can be programmed for other functions using Jabra Direct. Change the Button Configurations in the Device Settings menu.

## 6.3 UPDATE HEADSET FIRMWARE

---

Updating firmware improves performance or adds new functionality to your Jabra headset. Download and install Jabra Direct to enable firmware updating.

You will automatically receive a prompt in Jabra Direct when a firmware update is available for download.



# 7. SUPPORT

## 7.1 FAQ

---

View the FAQs on [Jabra.com/biz2400](http://Jabra.com/biz2400)

## 7.2 HOW TO CARE FOR YOUR HEADSET

---

- Always store the headset safely protected.
- Avoid storage at extreme temperatures (above 70°C/158°F or below -40°C/-40°F). This may adversely affect the headset.

## 8. TECHNICAL SPECIFICATIONS

JABRA BIZ 2400 II HEADSET	SPECIFICATION
Headset weight:	Mono headset: 54 g Stereo headset: 77 g
Headset dimensions:	Mono headset: L 139 mm x W 27 mm x H 167 mm Stereo headset: L 133 mm x W 27 mm x H 169 mm
Microphones:	Noise cancelling microphone
Speaker:	30 mm Dynamic PureSound speakers (Hi-fi)
Speaker maximum input power:	20 mW
Speaker frequency range:	Hybrid: 120 Hz - 4500 Hz Wideband: 100 Hz - 6500 Hz USB: 60 Hz - 1600 Hz
Operating temperature:	-20°C to 60°C (-4°F to 140°F)
Storage temperature:	-40°C to 70°C (-40°F to 158°F)

