



## DESCRIPTION

Polycom Global Services wants to ensure you select the best support option for your needs. We understand that you base your decision on many factors unique to your business environment. All of our service options are designed to provide the right level of assistance and technical expertise when you need it, where you need it.

Premier Plus Support augments your in-house conferencing experts with access to additional technical support, when necessary, next-business day part replacement to maximize system uptime and usage as well as on-site visits from an engineer when remote support isn't sufficient. Premier Plus Support offers access to eSupportPolycom's extensive technical KnowledgeBase allowing your team to quickly resolve issues and expand their expertise. You'll also receive investment protection through software updates and upgrades throughout the life of your support contract.

## TECHNICAL CHARACTERISTICS

Brand : HP
Part number : P48830112
Compatibility : VVX 350
Number of years : 1 year(s)