

devola

# Eco Panel Heater with 24/7 Timer

---

Instruction Manual

---

DVNDM10

DVNDM15

DVNDM20

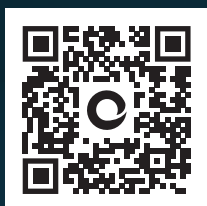
DVNDM24

DVM10B

DVM15B

DVM20B

DVM24B



[devola.co.uk](http://devola.co.uk)



## Contents

|                                |    |
|--------------------------------|----|
| Safety information .....       | 1  |
| Product features .....         | 5  |
| Operation .....                | 7  |
| Cleaning and maintenance ..... | 9  |
| Warranty .....                 | 10 |

## Thank you for choosing Devola.

Congratulations on the purchase of your new Devola product. Please read the following instructions carefully and follow them to prevent possible damages. We assume no liability for damage caused by disregard of the instructions and improper use.

## Safety information



Please read this user manual carefully before operation.

## Product information



**DANGER** symbol indicates a high-risk hazard that could lead to serious injury or death. Always follow the safety instructions in this manual to reduce risk.



**DO NOT COVER** the appliance with clothing, towels, or any materials. Do not place magazines, spray cans, or other flammable items within 250 mm of the appliance. Covering the appliance poses a serious fire hazard.



**HOT SURFACE** symbol means that parts of the appliance become very hot during use and remain hot after switching off. Do not touch the appliance until it has fully cooled down to avoid burns.

## General safety instructions

Please read these important safety instructions carefully before using the appliance. They are intended to help prevent fire, electric shock, injury or property damage.

- The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
- This appliance may be used by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they have been properly supervised or instructed on the safe use of the appliance and understand the associated risks.
- Children must not play with the appliance. Cleaning and maintenance must not be carried out by children without appropriate supervision.
- Children under the age of 3 must be kept away from the appliance at all times unless under continuous supervision.
- Children aged between 3 and 8 years may only switch the appliance on or off, and only if it has been installed in its normal operating position and they have been supervised or instructed on its safe use and fully understand the potential hazards.
- Children between 3 and 8 years of age must not plug in, adjust settings, clean, or carry out any maintenance on the appliance.
- **CAUTION** some parts can become hot and cause burns. Extra attention should be taken when children are present.

- Never cover the appliance. Covering it may cause it to overheat and catch fire.
- Do not place the appliance: Under curtains or near combustible materials (e.g. furniture, paper, bedding), near any flammable objects or directly under a power socket or terminal box.
- Do not use in areas with flammable gases, vapours or dust (e.g. garages or workshops).
- Keep the power cord away from the appliance body and hot surfaces.
- Do not operate the appliance continuously. Allow the appliance to cool down periodically to ensure safe and efficient operation. Continuous operation may cause overheating and reduce the lifespan of the appliance.
- Ensure the appliance is never positioned where it could fall into water.
- Never operate the appliance with wet hands or pull the plug out by the cord.
- The switch or controller must not be reachable from any bodies of water.
- Do not insert objects into the appliance.
- Do not leave the appliance on unattended or while sleeping.
- Do not use with any external switching device, such as a timer that is regularly switched on and off.
- Use this appliance on a flat, stable surface only.
- This appliance is intended for indoor use only. Do not use outdoors.
- Before cleaning or repositioning, switch the appliance off, unplug from the mains and allow it to cool completely.
- Only clean the exterior with a soft cloth - no solvents or abrasives.
- Do not attempt to open, repair or modify the appliance yourself. Contact the retailer.

## Electrical safety instructions

- This appliance must be connected directly to a fixed wall socket. Alternatively, it can be hard-wired to the mains supply by a qualified electrician.
- Do not use the appliance if the power cord or plug is damaged. Contact the retailer.
- Always connect the appliance directly to a properly earthed 220–240V power supply.
- Do not use extension leads, adapters, or multi-socket outlets.
- Do not share the socket with other high-power appliances.
- Ensure the plug is fully inserted before use. If there is a loose fit between the plug and the wall socket and the plug becomes hot, the socket may need to be replaced.
- Do not use damaged, loose, or worn wall sockets.
- Plugging the appliance into a worn socket may result in overheating of the power cord and catch fire. Worn sockets should be replaced prior to using the appliance.
- If the plug or wall socket becomes hot, switch off immediately and unplug. Allow to cool and have the socket checked by a qualified electrician before reuse.

## Warning

Failure to follow these instructions could lead to severe consequences, including explosion, property damage, injury, or even death.

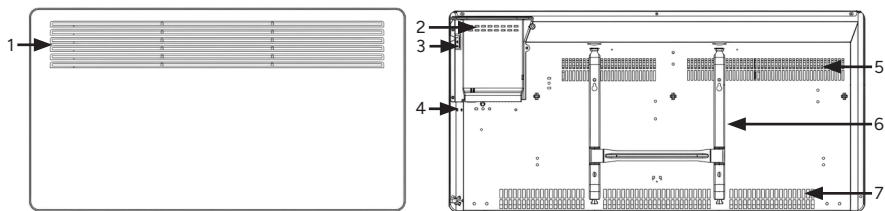
To avoid danger of suffocation please remove all packaging materials particularly plastic and EPS and keep these away from vulnerable people, children and babies.

To avoid the risk of accidental strangulation from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

| Specification       |                  |                  |                  |                  |
|---------------------|------------------|------------------|------------------|------------------|
| Model               | 1000 W           | 1500 W           | 2000 W           | 2400 W           |
| Voltage / Frequency | 220-240V~50 Hz   |                  |                  |                  |
| Minimum Power       | 500 W            | 750 W            | 1000 W           | 1200 W           |
| Maximum Power       | 1000 W           | 1500 W           | 2000 W           | 2400 W           |
| Product Dimensions  | 460 x 90 x 400mm | 595 x 90 x 400mm | 830 x 90 x 400mm | 950 x 90 x 400mm |
| Product Weight      | 3,30 kg          | 4,20 kg          | 5,50 kg          | 6,30 kg          |
| Cable Length        | 1,5 m            |                  |                  |                  |

|                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Equipment complies with the applicable UK safety requirements and regulations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|  | Equipment complies with the applicable EU safety requirements and regulations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|  | Please read instruction manual and retain for future use.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|  | <p><b>Disposal of Electrical and Electronic Equipment (WEEE)</b></p> <p>This product should not be disposed of with normal household waste. Electrical and electronic products contain materials that can be reused, recycled, or recovered. When disposed of incorrectly, they may pose a risk to the environment and human health.</p> <p>Please dispose of this appliance at an appropriate collection point for the recycling of electrical and electronic equipment, in accordance with local regulations. You can contact your local authority or retailer for advice on suitable recycling facilities.</p> <p>By disposing of this product correctly, you help conserve natural resources and protect the environment.</p> |

## Product features

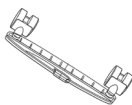


1. Heat outlet
2. Control Panel
3. Power switch
4. Power outlet
5. Air inlet
6. Mounting bracket
7. Air inlet

## What's in the box



Heater



Casters x2



Wall Bracket



User Manual



Wall Plugs x2



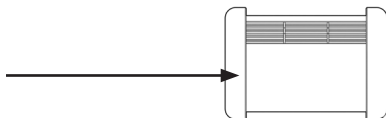
Wall Screws x2



Feet Fixing Screws x2

## FREE STANDING INSTALLATION

1. Before installation, ensure all parts are present and the heater is switched off and unplugged.  
The casters are located in the sides of the polystyrene.



2. Place the heater face down on a flat, soft, and stable surface to avoid damage.
3. Insert the caster stem into the corresponding hole on the base of the heater.



4. Push the caster fully into position, ensuring the screw holes are aligned.



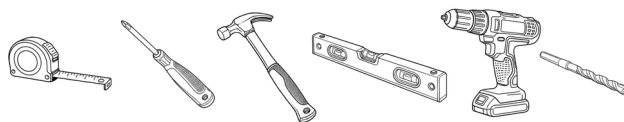
5. Insert the supplied screw and tighten securely using a suitable tool.

Screw



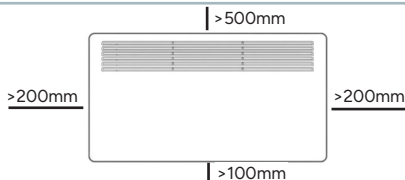
For heaters fitted with a UK plug, use a socket that is in good condition and suitably rated for the heater.

## Tools required for installation



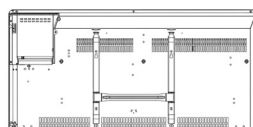
### 1 Distancing

Observe the minimum distances from objects to ensure safe use of the heater



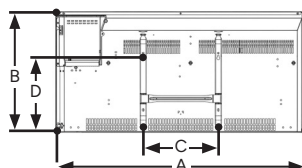
### 2 Remove the bracket

Take the wall plugs and screws from the packaging.  
To remove the bracket from the back of the heater, pinch the two upper tabs to release it, then tilt the bracket outward to unhook the two lower tabs and remove it completely.



### 3 Mark the wall

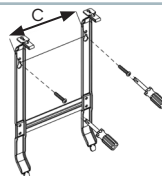
Use the figure below that shows the distancing for each model. Hold the bracket against the wall in a horizontal position using a spirit level. Mark the fixing holes at the corners of the bracket.



| Model (mm) | Width (A) | Height (B) | Bracket Width (C) | Bracket Height (D) |
|------------|-----------|------------|-------------------|--------------------|
| 1000W      | 460       | 400        | 155               | 260                |
| 1500W      | 595       | 400        | 250               | 260                |
| 2000W      | 830       | 400        | 250               | 260                |
| 2400W      | 950       | 400        | 250               | 260                |

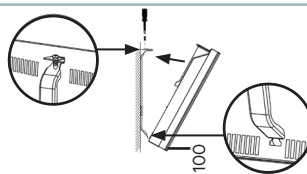
### 4 Drill and fix the bracket

Drill holes at the marked points and insert the supplied wall plugs. Position the bracket over the holes and secure it using the supplied screws. Tighten fully and ensure the bracket is firmly fixed to the wall.



### 5 Mount the heater

Tilt the heater forward and hook the lower bracket lugs into the corresponding slots on the back of the heater. Once engaged, tilt the heater back toward the wall and align the upper lugs with the top slots.



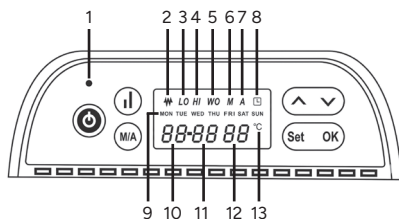
### 6 Secure the heater

Insert the fixing screws into the upper lug holes and tighten until the heater is securely locked into position.

| Heating Controls |                     |
|------------------|---------------------|
|                  | Power Button        |
|                  | Heat Level Button   |
|                  | Heating Mode Button |
|                  | Up/Down Buttons     |
|                  | Set Program Button  |
|                  | Confirm Button      |



1. Power indicator
2. Heating indicator
3. Half power indicator (LO)
4. Full power indicator (HI)
5. Open window indicator (WO)
6. Manual mode indicator
7. Auto mode indicator
8. Timer indicator
9. Day indicator
10. Hour indicator
11. Minute indicator
12. Temperature indicator
13. Degrees Celsius (°C)



### Turning on the power



Connect the power and turn on the switch located at the side of the heater and the **Power indicator**

● will illuminate. Press the Power button to turn the heater on or off.

When turned on, the **set temperature** **88-88 88°** will appear on the display and the heater will operate in **Auto mode A** at full power by default.

### Setting the mode



Press the **Mode button** to choose **Manual** or **Auto mode**. **M** will appear on the display for **Manual mode**, and **A** will appear for **Auto mode**.

### Adjusting the power modes



You can set the heater to **Full Power** or **Eco mode** (half power). **HI** will appear on the display for **Full Power**, and **LO** will appear for **Eco mode**.

### Setting the temperature

When the heater is on, use the **up/down buttons** to select your desired temperature **88-88 88°**, then press the **OK OK** to confirm. The display will return to the current room temperature.

The heater will automatically turn on and off to maintain the set temperature.

### Child Lock

When the heater is on, **press and hold up/down buttons** until appears on the display to activate the Child Lock. **Press and hold both buttons** again to deactivate the child lock. All other functions will be deactivated.

### Setting Day and Time

The **day, hour and time** are shown on the display and must be set when using the heater for the first time.

MON TUE WED THU FRI SAT SUN  
88-88 88 °C

- Press and hold the **OK OK** and **SET buttons Set** until the day flashes. MON TUE WED THU FRI SAT SUN
- Use the **up/down buttons** to choose the current day, then press the **SET button Set** to confirm (the flashing will stop).
- The **hour** 88-88 88° will then flash. Use the **up/down buttons** to adjust, then press the **SET button Set** to confirm.
- The **minutes** 88-88 88° will then flash. Use the **up/down buttons** to adjust, then press the **SET button Set** to confirm.

### Setting the Timer in Manual mode

You can set the heater to turn off at a specific time of day. Make sure the correct day and time are set before using this function.

- Press the **Mode button**  to select **Manual mode** and the display will show **M**
- Press the **SET button Set** and use the **up/down buttons**  to choose the **hour 88:88:88**. Press the **SET button Set** to confirm.
- Use the **up/down buttons**  to choose the **minutes 88:88:88**. Press the **OK button OK** to activate the timer.

If the selected time is the same as or earlier than the current time, the heater will be programmed for the following day, and the next day will be shown on the display.

### Setting the Timer in Auto mode

You can set the heater to turn off **Auto Mode A** (Weekly Timer) in 1-hour increments (for example, 09–14 means on at 09:00 and off at 14:00). You can set **up to four on/off periods per day** and the same temperature will apply to all programs. Make sure the correct day and time are set before using this function.

- Press the **Mode button**  to select **Auto Mode** and the display will show **A**
- Press the **SET button Set** and the day will flash MON TUE WED THU FRI SAT SUN
- Use the **up/down buttons**  to choose the day you would like to program a schedule and press the **SET button Set** to confirm.
- The **hour 88:88:88** will flash. Use the **up/down buttons**  to select the **time 88:88:88** to turn on and press the **SET button Set** to confirm.
- Use the **up/down buttons**  to select the **time 88:88:88** to turn off and press the **SET button Set** to confirm the first program.
- The number 1 will appear to show this is the first schedule.

Repeat these steps to set **up to four programs per day**. If you do not want to add more schedules for the selected day, press the **SET button Set** repeatedly until you pass schedule four and the day begins flashing again. Press the **OK button OK** when finished.

#### Important Note

- If the heater is **turned on outside of the programmed schedule**, it will automatically **switch back off** again after a few seconds.
- If the heater is **turned off during the programmed schedule**, it will automatically **switch back on** again after a few seconds.

### Deleting timers

To delete all daily and weekly timer schedules, press and hold the **OK button OK** until you hear a beep.

### Open Window Detection

This function is off by default. Press and hold the **Power button**  and **Up button** until **WO** appears on the display.

If the room temperature **drops by 5°C within 2 minutes**, the heater will stop and sound an alarm. Press the **Power button**  to restart. Press and hold both buttons again to turn the function off.

### Shutdown Memory

When the heater is turned off, it will restart using the previous settings when turned on again.

### Tip-Over Safety Switch

If the heater is accidentally knocked over or tilted excessively, the tip-over safety switch will automatically switch the heater off.

## Cleaning and maintenance

Please follow the cleaning and maintenance instruction carefully. Failure to follow these guidelines may void your warranty.

### Before you begin

- Always switch off the appliance and unplug it from the socket before cleaning.
- If the appliance is hardwired directly into the mains, it must be switched off at the isolator or circuit breaker before any cleaning begins.

### Cleaning the appliance

- Only the exterior surface of the appliance should be cleaned by the user.
- Use a soft, dry cloth for routine cleaning.
- Operating the appliance in an unclean or obstructed condition may lead to damage or reduced performance and may void the warranty.

### Storage

If the appliance will not be used for a prolonged period, especially in humid or coastal areas, make sure it is:

- Fully cleaned and dried.
- Stored in safe packaging to protect against dust and moisture.
- Kept in a dry, indoor location out of reach of children.
- By following these steps, you'll help maintain the performance, appearance, and safety of your appliance for years to come.

### Repairs and servicing

- The appliance contains no user-serviceable parts.
- Do not attempt to repair or modify any electrical or mechanical components.
- If the appliance is damaged, defective, or not working correctly, return it to the retailer or contact a qualified service professional.

### Register your Devola warranty

**Register your product within 30 days of purchase to activate your warranty.**

Simply complete the registration on our website to ensure your product is covered in line with the warranty terms provided at the point of purchase.

Register on the Devola website using the QR code below



If your product develops a fault within the warranty period, we'll either:

- Repair it at no extra cost
- Replace it with a new or refurbished item of similar condition
- Cover any necessary postage costs

**Please note:**

- The warranty does not cover issues caused by general wear and tear, improper use, or damage not resulting from defects in materials or workmanship.
- Tampering with or opening the product will void your warranty.

If something goes wrong, get in touch with our **Customer Care Team** first. They'll guide you through the warranty process and ensure things are resolved smoothly

## Support

### Address

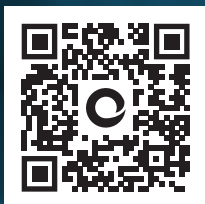
Unit 1, Reedswood Park Road  
Walsall WS2 8DQ  
United Kingdom

### Helpline

0800 043 4243

### Email

[info@devola.co.uk](mailto:info@devola.co.uk)



[devola.co.uk](https://devola.co.uk)