

Cleaning

This product is made to the highest standard using high quality chrome plating and due care needs to be taken to ensure their looks are retained. We recommend cleaning all products with a soft damp cloth ONLY and advise strongly against the use of ALL cleaning products i.e. powders and liquids. If the instructions are not followed this will invalidate your guarantee in the event of a problem occurring.

Product Guarantee

The product is offered with a 5-year manufactures warranty for all brassware products from the date of purchase.

All moving parts are subject to wear and tear and include but not limited to cartridges and seals, these are covered for 3 years from date of purchase.

If inside the warranty period and a faulty part can be replaced instead of replacing the complete item a part will be offered FOC.

A complete exchange will only be offered if the complete item is beyond economic repair.

LIMITATIONS to the manufacturer's warranty.

The product must be installed by a qualified person.

Normal wear and tear are not covered.

All problems resulting from improper care or use of inappropriate detergents including alcohol- based products and disinfectants, abrasive sponges and metallic pads are not covered.



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